

# Special Report:

## Military Commuters Provide Feedback

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Four out of every five military commuters reported that traffic congestion was a recurring problem when traveling to and from work.

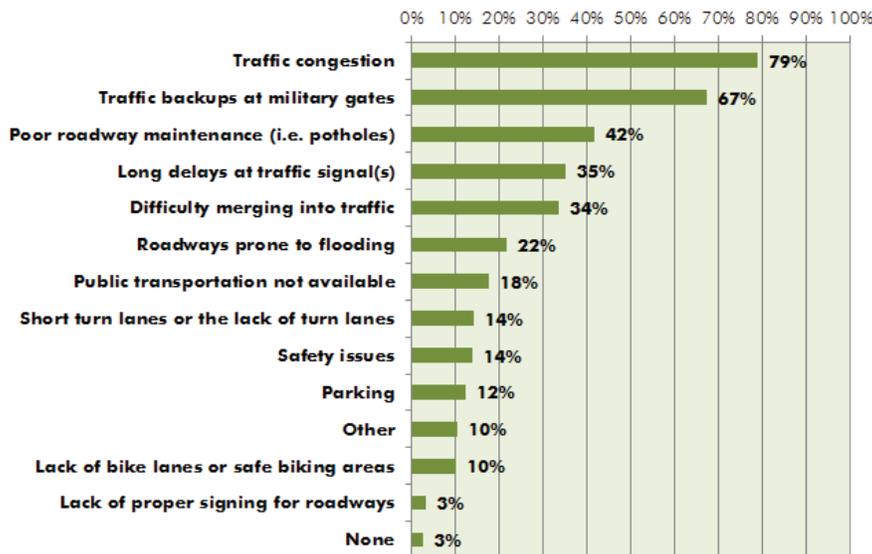
A total of 10,994 Hampton Roads military commuters recently completed the HRTPO Military Commuter Survey. The survey was designed to identify the challenges local military personnel and military-related commuters routinely face during their daily commutes.

From November 8, 2011 through February 20, 2012, the HRTPO collected information about the commuting experience of military personnel (active-duty, civilians, contractors, reservists and others) travelling to/from the region's military bases. The survey was developed by the HRTPO, in concert with the commands of the region's military installations and various other transportation stakeholders.

Respondents were asked to identify items such as length of morning and afternoon commutes, mode of transportation, transportation problems, and any locations of recurring trouble along their commute, among others. The top reported transportation problems by military commuters were traffic congestion (79%), traffic backups at military gates (67%), and poor roadway maintenance (42%). At the end of the survey, respondents were asked to submit any suggestions they had regarding transportation in the region. Not only was excellent feedback provided, but many expressed thanks for having the opportunity to communicate their transportation challenges.

The results from the survey will help the HRTPO and other transportation stakeholders plan improvements with scarce transportation resources. The survey represents an extension of the partnership between the region's leaders, transportation planners, and the local military commands.

### Top Reported Transportation Problems to/from Work



### Top 10 Comments/Suggestions by Military Commuters

Rank	Comment or Suggestion	Responses	Share
1	Expand Light Rail Transit (LRT)	729	20%
2	Make changes to HOV lanes (i.e. convert to HOT, open to military, convert to transit)	252	7%
3	Improve military gate operations (i.e. more personnel, travel lanes, gates, id scanning)	251	7%
4	Interested in more public transit	214	6%
5	Better maintenance of roads/bridges (i.e. potholes, rough joints)	148	4%
6	Not in favor of tolls for transportation funding	139	4%
7	Encourage/allow alternative work schedules (i.e. staggered work hours, telework)	137	4%
8	Additional bike lanes/paths	105	3%
9	Construct/expand regional roadways, bridges and tunnels	103	3%
10	Expand public transit hours of operation	69	2%
Remaining comments/suggestions		1,566	42%
<b>TOTAL</b>		<b>3,713</b>	<b>100%</b>

#### FOR MORE INFORMATION

The Draft Version of the Military Commuter Survey has recently been released. To view this document, please visit : [http://www.hrtpo.org/TPO\\_Reports.asp](http://www.hrtpo.org/TPO_Reports.asp)

