



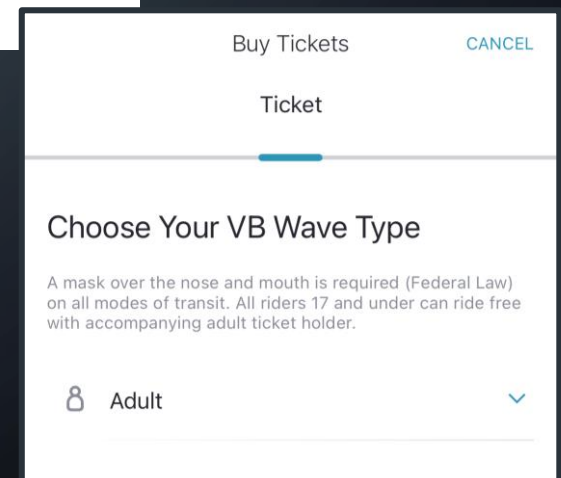
REGIONAL TRANSIT ADVISORY PANEL TECHNOLOGY WORK GROUP

HAMPTON ROADS TRANSPORTATION PLANNING ORGANIZATION

JULY 14, 2021

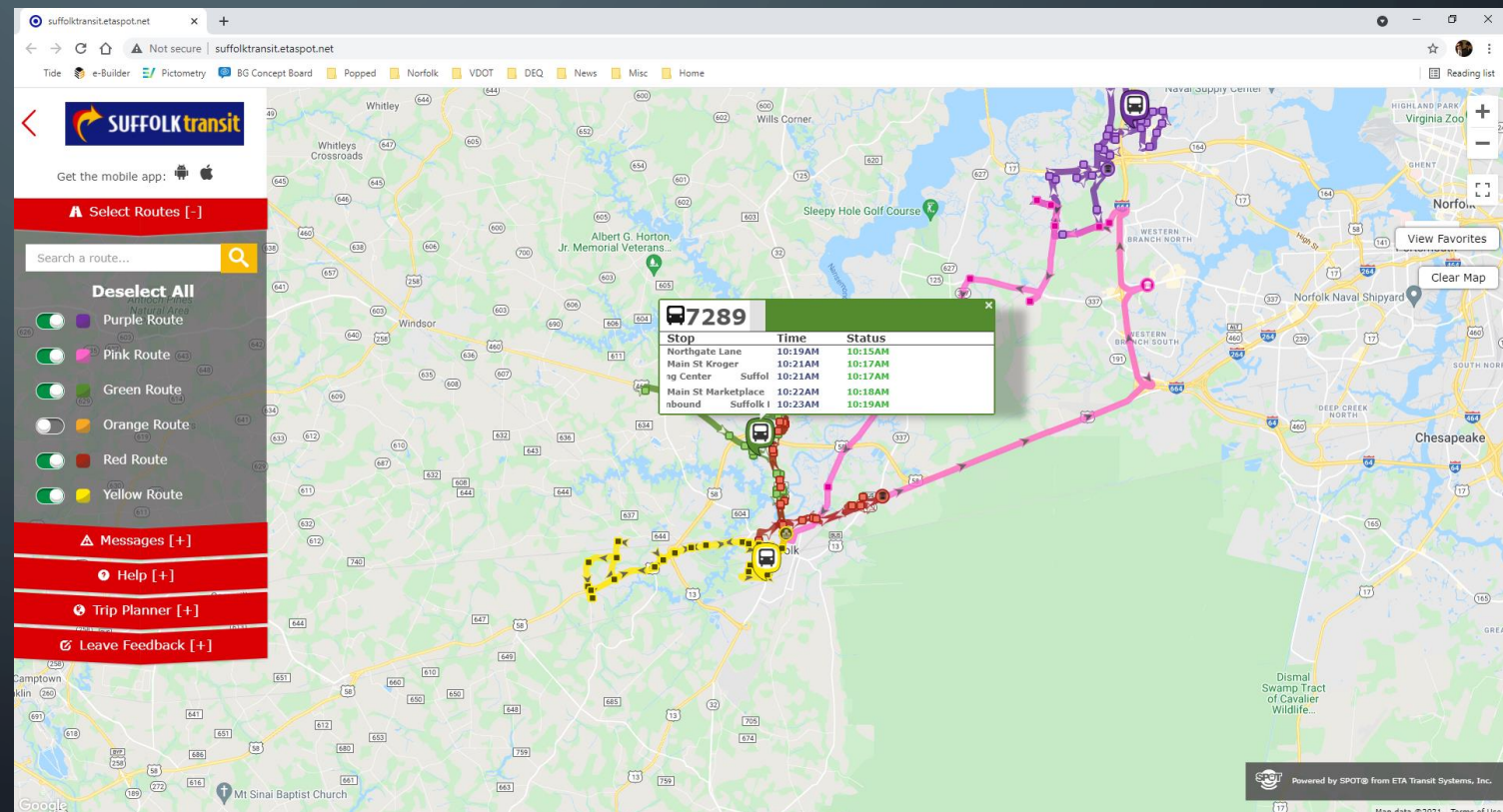
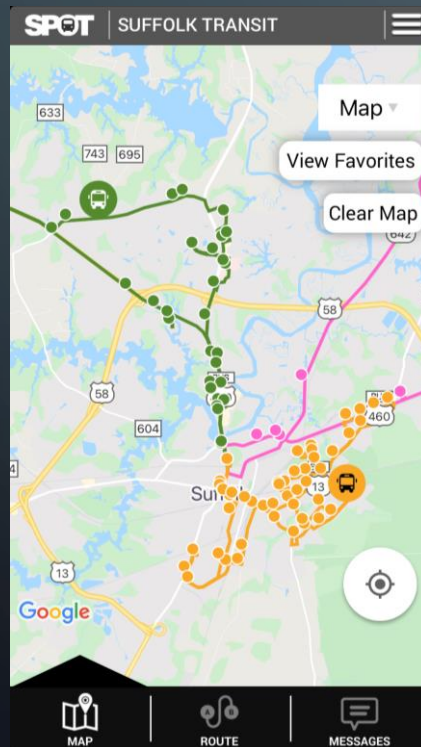
EXISTING CONDITIONS

- Williamsburg Area Transit Authority (WATA)
 - Citizen Request Tracker app
- Hampton Roads Transit (HRT)
 - GoHRT app (Wave only)
 - Transit app (third party)



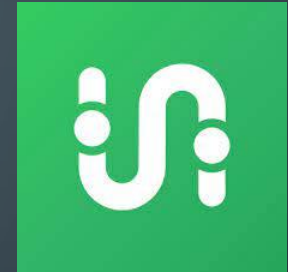
EXISTING CONDITIONS

- Suffolk Transit
- SPOT Web Portal and app



RECOMMENDATIONS

- Get live GPS data into existing third-party apps
- Create app for fare purchase and mobile ticketing
- Expand service on existing HRT app
- Expand apps with additional services like traffic data and last mile availability



NEXT STEPS

- Public survey
- Funding sources
- Procure developer
- Combined regional transit app?