

ITEM #13: HAMPTON ROADS REGIONAL TRANSIT BENCHMARKING STUDY – FINAL: *John Mihaly, HRTPO*

SUMMARY:

The Hampton Roads Transportation Planning Organization (HRTPO) incorporated a Multimodal Mobility task into the HRTPO Unified Planning Work Program (UPWP) to focus on a variety of non-highway options for improving the movement of people and goods. The Hampton Roads Regional Transit Benchmarking Study focuses on regional public transit planning.

Mr. John Mihaly, HRTPO Transportation Analyst, II, will brief the Board on this item.

BACKGROUND:

The *Hampton Roads Regional Transit Benchmarking Study* compares each of the three public transit agencies in Hampton Roads to peer agencies across the Nation for the following measures and provides a baseline against which future performance may be measured:

- Ridership
- Riders per Revenue Hour
- Riders per Revenue Mile
- Operating Expenses per Rider
- Fare Revenue per Rider
- Farebox Recovery Ratio

A number of the top performing peer agencies were selected for more in-depth case studies to identify likely reasons for their top-tier performance for the measures studied.

The draft report was presented to the TTAC on January 4, 2017 and was made available for public review and comment from December 21, 2016 through January 18, 2017. Comments received, along with HRTPO staff responses addressing the comments, have been included in an appendix of the final report.

Enclosure 13: *Hampton Roads Regional Transit Benchmarking Study – Final*

RECOMMENDED ACTION: (Action to be taken under Meeting Agenda Item #19-E)

Approve the final report for public distribution.