

**AGENDA ITEM #7: FY 2021 UNIFIED PLANNING WORK PROGRAM (UPWP) AMENDMENT**  
***Robert Case, HRTPO***

As discussed at the December TTAC meeting, TTAC no longer needs Task 8.5 “Trip Generation of Satellite Wagering Facilities”. Following discussion with the City of Virginia Beach and City of Newport News before, during, and following the TTAC meeting, HRTPO staff is proposing replacing the trip generation task with Task 8.5 “Addressing Queue Spillbacks at Fast-Food Restaurants” (UPWP text attached) requested by the City of Virginia Beach.

**Dr. Robert Case, HRTPO Chief Transportation Engineer, will brief the TTAC on this item.**

Attachment 7

**RECOMMENDED ACTION:**

Recommend HRTPO Board approval of the proposed UPWP amendment.

## 8.5 Addressing Drive-Thru Queue Spillbacks at Fast-Food Restaurants

### A. Background

In November 2020, the City of Virginia Beach requested a study of drive-thru queueing at various land uses, noting that the local police department has had to become involved when queues have repeatedly extended onto major arterial roadways.

The City noted that pandemic-related closings of interior fast-food sitting areas and/or ordering counters have caused the current problem, but suspected that—due to habits formed during the pandemic—the issue may continue post-pandemic.

In its design standards, the City of Virginia Beach currently requires developers to provide space for ten (10) vehicles in drive-thru queues, treating all drive-thrus the same, whether for fast-food, drug store, bank, etc. The City desires to learn how other cities treat these various uses in their design regulations.

### A. Work Elements (WE)

Proposed work activities:

- i. Research the drive-thru queue length requirements of various cities (e.g. in Hampton Roads, Virginia, and the U.S.), looking particularly for regulations that vary according to proposed use (fast-food, drug store, bank, etc.).
- ii. Reconvene project steering team (comprised of TTAC members) to determine next steps.

### C. End Products

HRTPO report

### D. Schedule

FY21

### E. Participants

TTAC project steering team including City of Virginia Beach, City of Newport News

### F. Budget, Staff, Funding

(Funding information includes applicable state/local matching funds)

ENTITY	PL			TOTAL
HRTPO	\$38,928			\$38,928